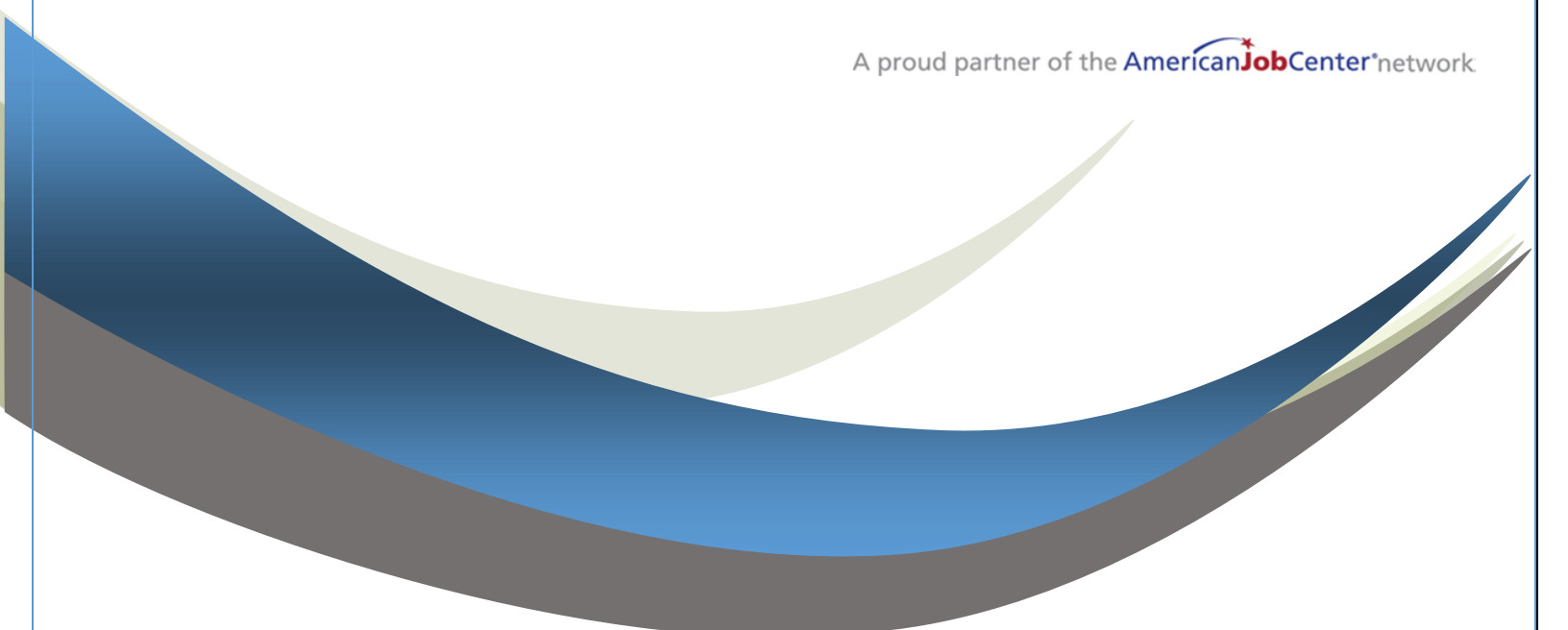


**GENESEE LIVINGSTON ORLEANS WYOMING  
WORKFORCE DEVELOPMENT BOARD**

# Annual Report

*Program Year 7/1/21 - 6/30/22*

A proud partner of the  American Job Center<sup>®</sup> network



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## *Message from the GLOW WDB Chairperson*

### **Norb Fuest, Appletree HR & Safety Consultants, LLC**



As we continue to serve GLOW customers with training needs in a post COVID world, the demand for classroom training and supportive services continued to be a challenge. Once again the largest need for training was in the healthcare field but we also had plenty of requests for commercial drivers' licenses, welding, and a variety of many other upgrades. It is always one of the highlights for me to visit the career centers in GLOW and see the reports generated by WDB staff on the customers we are able to assist in upgrading their skills and getting them started on a new career. I would like to thank the staff in the career centers across GLOW that work so hard at ensuring that the customers that visit our centers get the best service. We truly are so fortunate to have the professional staff and strong partnerships that our customers need to get them back on the road to success. I would also like to thank my fellow WDB members that take time out of their busy schedules to do the important work that workforce requires. I am especially proud of the strong partnerships that we have developed across GLOW from workforce development and economic development, community based organizations, schools, training facilities, and so many more. It's these relationships that that help us to be at the center of providing a career for every job seeker and a skilled worker for every employer. I would also

like to thank our working committees that help to set policy, review performance, and making sure that the policies and procedures meet Workforce Innovation and Opportunity Act rules and regulations. Finally, I would like to thank Jay Lazarony and Michele Nichols, for guiding both the board and providing our career center staff with the time and training necessary to get the job done.

## *Message from the GLOW WDB Executive Director*

### **Jay Lazarony, GLOW WDB Executive Director**

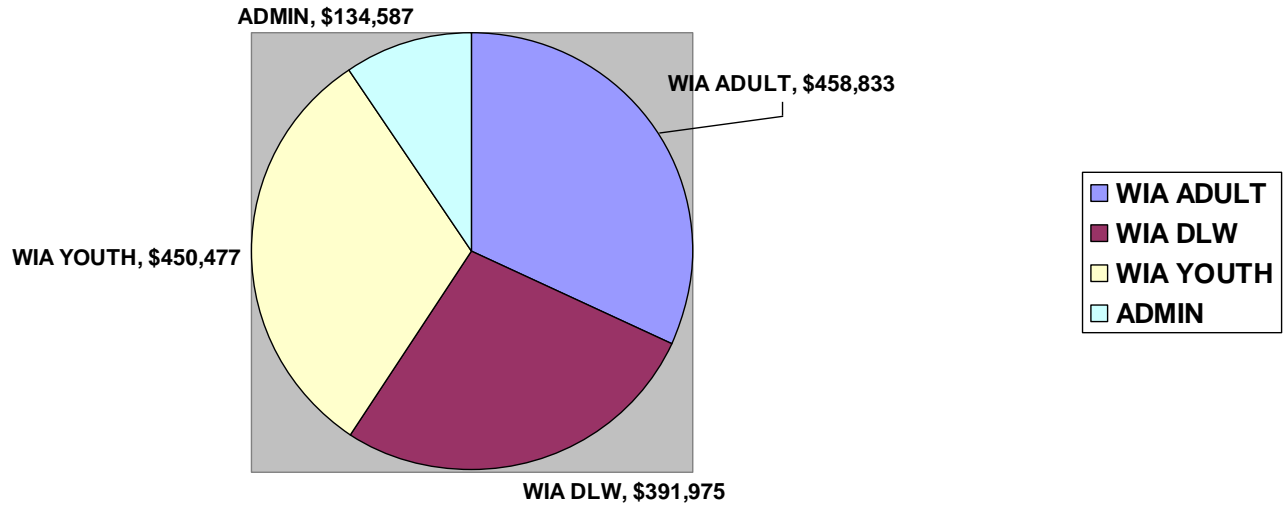


For Program year PY2021 the most important thing was keeping things moving forward. As we continued to make our way through the challenges of on the operation of a workforce development agency and providing the services that both our job seekers and business need for success, we must be poised and prepared to be creative to meet these daily challenges. The GLOW Board is fortunate to be contracting with four agencies that deliver services in the very manner that positions our employers and job seekers for success. The workforce is getting younger as we are seeing more and more youth fill open jobs that they were not considered for just a few short years ago. Our summer youth employment program helps these youth to gain the skills as well as our year round youth programs helps them to achieve the work experience to be successful. Our Adult and Dislocated programs help our customers to advance in careers that might not have thought possible. In order to meet the need we have tapped into funding opportunities in PY21 such as the Economic Recovery funds, provided to us by our partners at the New York State Department of Labor. We will continue to seek and find more opportunities to meet the needs of our training requests for the employers and job seekers.

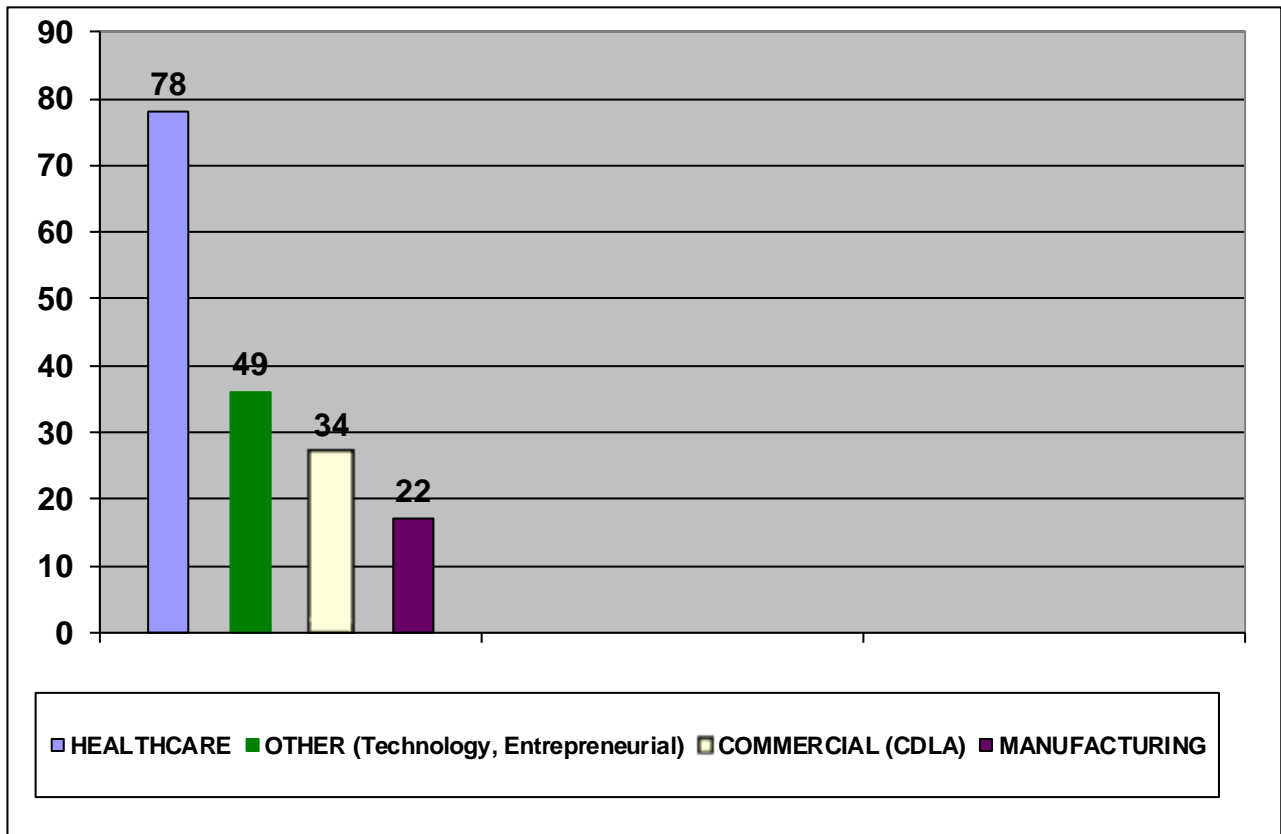
I would like to thank GLOW Workforce Board members for their tireless work they provide each and every year, all while they run their own agencies each with a set of challenges. I would like to thank the members of the Emerging Workforce Committee for their commitment to the GLOW Workforce Board and for being such a strong community partner in workforce development. Heading up this very talented group is Norb Fuest, our board chairperson who always makes the time to meet with WDB staff, partners, and job seekers helping to keep all of us moving forward. In each of the six locations across GLOW, we have talented partners that are always willing to do the important workforce development work that is needed.

# P.Y.2021 GLOW PROGRAM YEAR SUMMARY

**PY2021 ALLOCATION \$1,435,872.66**

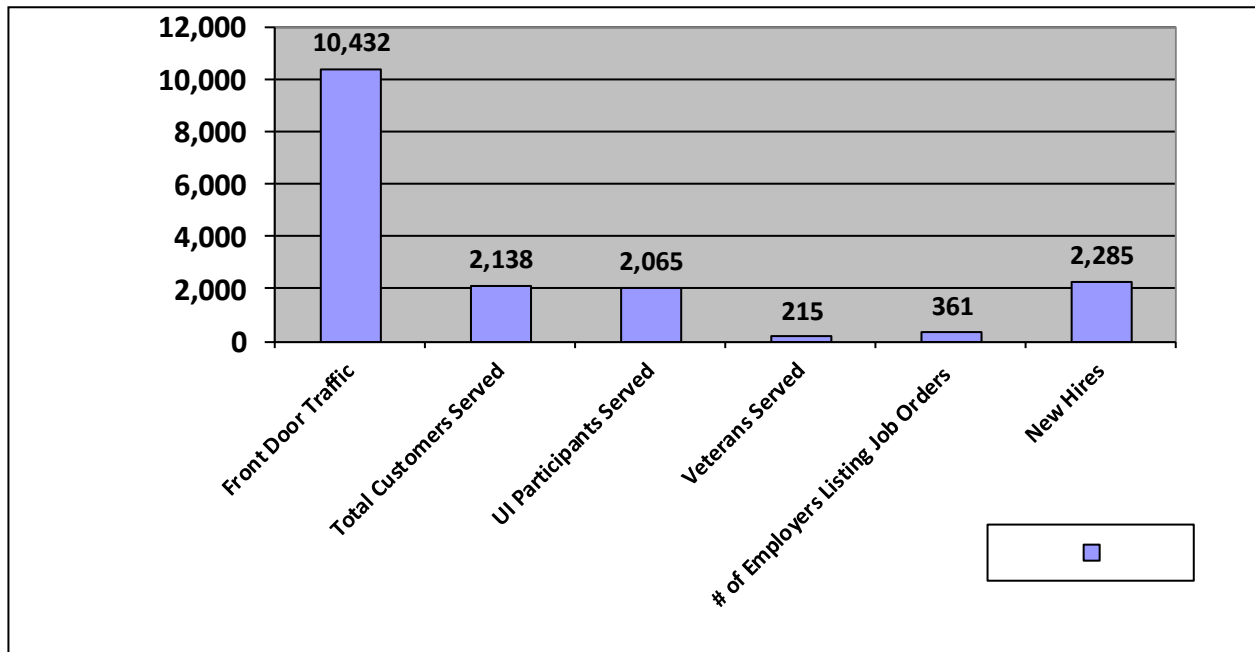


## Customers Trained in Individual Training Accounts (ITAs)



# GLOW PROGRAM SUMMARY

## Customers Served



### Services For Job Seekers:

- Job Search Assistance
- Resume Preparation and Workshop
- Interview Skills
- Career Assessment and Evaluation
- Occupational Skills Training
- Computer Workshops
- Career Exploration Workshop
- How To Apply for Civil Service Exams
- Job Club Workshop
- On-the-Job Training

*The GLOW Career Centers have Resource Rooms available for customers to use the computers to search for job openings, print, fax, or email resumes to employers, as well as use the telephones to follow up on potential jobs, and more.*

### Services for Businesses:

- Recruit and screen potential applicants
- Post Job Openings
- Onsite Employer Recruitment
- Assist with designing and funding training programs
- On-the Job Training
- Customized Training
- Assessment of potential employees
- Tax Credit information

# GLOW BUSINESS RECOGNITION

## Genesee County Business Recognition

### *Genesee-Orleans Regional Art Council*

### **GOART!** *Nominated by Genesee County Job Development Bureau*

GOART is a Non-Profit Organization and although they have not been able to hire on anyone from a work experience, they have provided excellent experiences and mentoring. Many youth who have never worked before have taken their work experience and gone on to maintaining unsubsidized employment. The Genesee-Orleans Regional Arts Council (GO ART!) works to build a creative and inclusive environment for our community to celebrate the arts, traditions, and culture. This organization hosts open art sessions, comedy shows, art camps and many other programs. Go Art has been a long standing site for Genesee County's work experience programs including the summer youth employment program, ACCES Vocational Rehabilitation, and WIOA youth programs. Gregory Hallock and his staff are always willing and happy to support our youth and provide a meaningful work experience for them. They always accept any of our youth with an interest in art regardless of experience or possible barriers. Gregory and his staff work closely with the youth teaching them about the workforce, how to be successful, and overcome obstacles. These work experiences include learning about managing a non-profit, coordinating a gallery, and marketing all while exploring their creativity in a safe and inclusive environment. Even though some of the experiences have not all had positive outcomes, he has not written off our program or our youth. Gregory is always willing to give them a try and provide a positive atmosphere for our young folks. The youth who complete a work experience at Go Art leave with a better understanding of the workforce, a greater sense of community, and the confidence to move forward with their artistic journey. ***Congratulations to Genesee-Orleans Regional Arts Council!***



*Gregory was extremely honored about this nomination. He talked about 2017 when he was the only employee and the organization survived based on volunteers like those in our Work Experience Program to help the place get up and running and to the point where they now employ 7 people. He spoke of enduring COVID and Aaron who was placed with them at the time; he said that he helped with many projects like the re-establishment of the dance studio and the library. The job Aaron got right after this placement was directly related to the tasks he performed at GOART. Gregory also talked about other youth who continue to spread the word about GOART and share information about what they do. "This "word of mouth" advertising is the best. I like how they become connected, the community buy in they develop and some still volunteer long after the work experience ends."*

***Pictured from Top: Gregory Hallock, Jodi Fisher, Dawson Young, Aaron Barnum, Mary Jo Whitman***

# GLOW BUSINESS RECOGNITION

## Livingston County Business Recognition

### *Canandaigua Driving School*

*Nominated by Livingston County Office of Workforce Development*

Livingston County Office of Workforce Development wanted to help people obtain their driver's license to make them more successful in the job market but unfortunately discovered finding a local provider was an issue. Canandaigua Driving School came to the rescue providing the 5-hour course, driving lessons, a vehicle, and even picking up customers at their homes! CDS was founded about 11 years ago by the owners of Leonard Express initially to train drivers for their company and they still hire graduating students on a regular basis. Over the years they have become a valuable asset providing trained drivers for the construction field, over the road, fuel, and dairy industries, as well as personal cars. The staff at Canandaigua Driving School have been amazing, going above and beyond for their customers both through the driver license program and CDL training. They have kept their costs reasonable, given hands on attention and encouragement, ensuring client success. Since the beginning of the Driving Lessons Program, 22 clients have had the opportunity to start the process of obtaining their Drivers Licenses. In addition, 14 clients have successfully obtained CDL Licenses and are currently employed. Even though CDS is not an employer in the technical sense, they certainly have helped many Livingston County residents become more employable and have become a valuable partner! **Congratulations to Canandaigua Driving School!**



## Orleans County Business Recognition

### *The Reid Group/Crosby's*

*Nominated by Orleans County Job Development Agency*

The Reid Group/Crosby's has been a consistent partner with Orleans County Job Development for client referrals for job openings at their various locations throughout the county. Crosby's provides opportunities for skills development for its employees, including customer service, salesmanship, product knowledge, teamwork, retailing and merchandising, account, safety and security procedures, money handling, food service and safety, and interpersonal skills. They have also been willing to work together to expand upon supportive services needed to assist clients as they seek and secure employment and training, allowing for increased flexibility and access for gas vouchers as transportation continues to be a challenge for many.



In the early 1920's, J. Ward Reid worked as a machinist at the Sterling Engine plant in Buffalo, New York. His favorite hobby was working on motorcycles and automobiles; his hobby won out over his career when he took advantage of an entrepreneurial opportunity at the start of the automobile era. Thus, Reid Petroleum Corp. began as a one-pump gasoline service station at Lake Avenue and Clinton Street in Lockport, NY, a small city in Niagara County. Much has changed since J. Ward Reid gave up his job as a machinist to start this new venture, but the fundamental values he lived by have endured and shaped the company

# GLOW BUSINESS RECOGNITION

over the any decades since Mr. Reid began expanding the business in the late 1930s by opening more service stations in the Lockport area. He also entered the heating oil business during this time. Some of our suppliers in the early years were Harris Certified, Cities Service, Socony-Vacuum, Colonial Beacon and Esso. During the 1940s, his sons, J. Ward, Jr., and Jack, joined him in the business. In the 1950s, the gasoline business added new full-service dealers, while the heating oil business added service and furnace installations. During the 1960s, guided by J. Ward Reid, Jr., the Company formed Reid Petroleum Corp. to operate the service station business which had grown to 16 stations. It was also a time to move to larger facilities. The Company transferred operations from Lake Avenue to our present location at 100 West Genesee Street, Lockport. In 1972, Reid opened its first self-service convenience store and fueling outlet – a novel idea at the time – with Mesmer Dairy. And by the end of the decade, fueled by the acquisition of Parks-Dahl Oil Co., Autotronics of WNY, and Exxon Buffalo Heat Accounts, Reid expanded its geographic area from Niagara County to include seven Western New York counties and 40 locations. Growth continued in the 1980s through the acquisition of Green Brothers Petroleum. In the 1990s, the Company acquired Simon Oil and launched its wholesale motor fuels business. By the end of the 1990s, Reid had grown from just one location in 1922 to a thriving business, serving more than 150 locations. The new century brought further expansion. In 2002, K&K Food Mart joined Reid launching the Company's proprietary convenience store business. Reid added Crosby Dairy Mart in 2004, further expanding its footprint in Southwest New York and Northwest Pennsylvania. Reid Stores now proudly serves thousands of customers each day under the "Crosby's" banner. Today, Reid continues to live by its founding values: honesty, trustworthy, customer focus, team spirit, cost-consciousness, and entrepreneurship. We are proud of our record. We are equally proud of the achievements of our associates and our customers who have made this record possible. **Congratulations to The Reid Group/Crosby's!**

## Wyoming County Business Recognition

### *Wyoming County Business Center FastTrac Program* *Nominated by Wyoming County Community Action*

The Wyoming County Business Center takes pride in supporting business growth and development in Wyoming County. The Center supports entrepreneurial interests by offering several programs and services to help individuals start and grow their own business. Among the programs offered is the FastTrac program. FastTrac, built on the Kauffman Foundation's FastTrac platform, is a business development program designed to help entrepreneurs fine-tune the skills needed to create, manage, and grow a successful business. Participants develop and refine their business ideas throughout a 10-week program - moving from concept to reality in an interactive group setting. The program began in 2010 offering classes twice a year. Since the fall of 2022 more than 180 individuals have graduated from this program with 103 moving forward to start a business. The success of the FastTrac program has only been realized due to the innovation, support and coordination of Jim Pierce, Executive Director, Jennifer Tyczka, Program Manager and the dedicated and knowledgeable instructors, Jeff Fitch teaching since 2010 and Mike Fitch since 2011. Throughout the years GLOW's WIOA funding has supported eligible candidates who have expressed an interest in self-employment, resulting in new business ventures, and individuals who have achieved their dream of opening their own business. For the 2021 program year 10 candidates received WIOA ITA funding for the FastTrac class. **Congratulations to Wyoming County Business Center!**



#### Testimonials from the FastTrac Program:

*"I am so thankful for this class. I never could have written a business plan on my own. I felt better prepared and was so pleased by all the support" - CakeEaters Bakery, Arcade*

*"Fantastic Class that is beyond informative and provides the tools needed to be successful." Majestic Hill Coffee Roasters, Castile*



# GLOW PARTICIPANT RECOGNITION

## Genesee County Participant Recognition

### *Daniel Cristler*

*Nominated by Genesee County Job Development Bureau*

Dan came to the Career Center the same day he was referred by the Department of Labor Rapid Response Unit as a former employee of Panasonic. The business was closing due to foreign trade impact. He was not sure what he wanted to pursue so his Employment and Training Counselor, Jeffrey Young, did career exploration with him. After exploration he decided on Conservation and Heavy Equipment Operation. A waiver was required until the class started in the fall. Dan took advantage of another training opportunity while waiting, taking a welding course at GV BOCES. Fall finally arrived and Dan began training in the Conservation class. He came weekly to the Career Center to check in with his Counselor. There were a few issues that began early on with the class which was a mix of adult learners and high school youth. Dan advocated for himself and his classmates to try to resolve issues on multiple occasions throughout his time in the program. He even assisted with teaching when their instructor left for other employment. Adjusting to a new instructor and curriculum changes became his next challenge. Dan never quit, in fact he only missed one day of training and maintained an excellent average throughout his time in the program. He took advantage of every certification available and walked away with too many to count. Over the summer he participated in CDL-B training and earned his CDL license. He began his job search and has been offered employment with NYS Thruway Authority. ***Congratulations to Dan!***



## Livingston County Participant Recognition

### *Virginia Farnsworth*

*Nominated by Livingston County Office of Workforce Development*

Virginia approached the Livingston County Office of Workforce Development and met with Employment and Training Counselor, John Jaeger, in early 2022 seeking assistance and guidance in training. After working in automotive sales, when COVID hit and the chip shortage killed new car sales, she was laid off and saw this as an opportunity, not just a set-back. Taking on a career change is a daunting task at any age, even more so when you are in the seventh decade of your life! At a time when most people are thinking about enjoying retirement and taking it easy, Virginia's idea of retirement was going back to school. Virginia has always loved to travel and drive. She previously had a CDL A (lapsed) to operate her mobile home and had spent two years living on the road. After interviewing drivers in the field about current opportunities and conditions, she chose a non-traditional, male dominated career as a CDL A driver so she could be paid to see the America while working



# GLOW PARTICIPANT RECOGNITION

towards her goal of buying a home. She visited several trucking companies to review their facilities and make sure she was getting the most “bang for her buck” and was most impressed by Canandaigua Driving School. She was approved for funding for training and supportive services to cover the cost of her mileage in driving to and from training as well as additional supportive costs. As a part of the application process for Canandaigua, and since our funding did not cover the whole cost, Virginia had to explore outside loans to help fund the remainder of the program. The finance company she worked with had never worked with Canandaigua before and she helped make a connection between the two so now Canandaigua’s future students have additional options for funding. Virginia completed the course with flying colors and passed her road test. Livingston County received feedback from Canandaigua that Virginia was one of their best students and a joy to work with. Upon completion, she was offered a position and hired by Leonard’s trucking. ***Congratulations to Virginia!***

## **Orleans County Participant Recognition**

### *Katie Dunning*

*Nominated by Orleans County Job Development Agency*

Katie’s connection with Orleans County Job Development began in 2006 when she was a Youth of 16 years old. Fast forward to 2019 when she came back and met with Employment and Training Counselor, Pamela Chatt, requesting tuition funding for a CNA class. Katie knew at that time she wanted a career in the healthcare field. She was working part time for Crosby’s and wanted to obtain a higher level of self-sufficiency. She earned her CNA certification and had plans to work part time as a CNA while maintaining her Crosby’s part time position. Crosby’s then offered her a promotion to full time Assistant team leader with an increased wage, which she accepted. In 2020 during follow up services, her counselor learned she was pursuing an LPN career at Orleans Niagara BOCES and prepping for the entrance exam to be held in December and was offered future career services to assist with her career pathway choice. In January of 2022, Katie contacted the counselor requesting supportive services funding for LPN supplies and mileage in her PN1 term. She also asked if they could provide her with an immediate gas voucher. She was provided with a \$50 gas card from a private foundation and enrolled as a low income WIOA Adult for supportive services. When the LPN PN2 Term was approaching, Katie submitted a Training and Career Plan Assessment requesting tuition funding. Her long term goal is to become an RN and/or Mercy Flight Medic. She has received Ticket- To- Work tuition assistance for the PN2 term and obtains grades in the high 80’s low 90’s. She also continues working at Crosby’s and has an accommodating school/work schedule with another increase in wage to \$17.50/hr. Katie has requested tuition assistance for PN3 term, which has been approved utilizing WIOA Adult funding. She is on track to graduate in March 2023 from Orleans Niagara BOCES as an LPN. Katie is very deserving of this nomination for the P2021 Orleans County Participant Recognition! ***Congratulations to Katie!***



# GLOW PARTICIPANT RECOGNITION

## Wyoming County Participant Recognition

### *Angel Fitzpatrick*

*Nominated by Wyoming County Community Action*

Angel came to the Community Action office in May 2021 and met with Employment and Training Counselor, Mark Wright. She was working as a Contract Tracer for the NYS Dept. of Health and her job would be ending soon. She requested assistance in updating her resume and prepared to begin her job search, but during her appointment she shared her interest in becoming an LPN. After accepting a part-time position, Angel began working on the application process for the October 2021 LPN class and was accepted. A single mom of 3 and dealing with a number of life challenges, Angel sought the support of other programs available through Community Action. Angel was able to utilize resources through WIOA for tuition and mileage and resources through Community Action that assisted with other supportive needs. All of the agency staff encouraged her to keep on track and on November 4, 2022, she graduated. Angel will be taking her state boards soon and looks forward to full time employment working as an LPN. ***Congratulations to Angel!***



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# GLOW YOUTH RECOGNITION

## Genesee County Youth Recognition

### *Lance Hahn* *Nominated by Genesee County Job Development Bureau*

Lance has participated in the Summer Youth Employment Program (SYEP) for 5 years in a variety of experiences including a groundskeeper and as a cleaner. After meeting with Sr. Employment and Training Counselor, Lisa Smith, she enrolled him as a WIOA youth shortly after graduating high school and he really wanted to try a Work Experience in production. Unfortunately some health issues followed his enrollment which delayed his progress initially. Once resolved, the first order of business was a driver's license. Lance lives in a very rural area of the county with his grandparents and getting a driver's license was very important to open up his employment opportunities. Throughout his time with Job Development, they assisted him with career exploration, resume writing, supportive services to get his driver's license, job search and placement activities, interview preparation, and several Work Experience opportunities, along with counseling and guidance. Lance began his factory work experience and learned quickly that production was not for him. He is a hard worker and kept the pace; however, the mandatory long shifts



# GLOW YOUTH RECOGNITION

were too much for him to sustain. They relocated at other opportunities and Lance was placed at Oakfield Alabama Central School in a work experience as a groundskeeper. It was a great match and has turned into unsubsidized full time employment as a janitor. Lance has since passed his driver's test and saved up to buy a truck. He has demonstrated resilience, courage, strength, and determination throughout his time at Job Development. He has overcome more obstacles than we can share, and we know he will continue to rise above the many barriers that he has had to deal with and overcome them to reach the goals he has set for himself. ***Congratulations to Lance!***

## **Livingston County Youth Recognition**

### *Satori Weber*

***Nominated by Livingston County Office of Workforce Development***

Satori Weber has been paving a health care career pathway since her enrollment in the WIOA Year Round Youth Program in August 2019. She had completed two college semesters but it was not a good fit so she decided not to return. At the time of enrollment, she was working part time at Morgan Estates as a Resident Care Aid. She came to the Livingston County center seeking tuition assistance for the Finger Lakes Community College Certified Nursing Assistant training program. Tori met with Employment & Training Counselor, Tracy Byrd, she requested WIOA Funding for the CNA program, which was approved and also benefitted from the wrap around services of the WIOA youth program. She earned her certification in October 2019 and soon after asked her information on LPN training programs. For the time being, she decided to transition to follow up services utilizing those services to obtain assistance applying for the LPN program. Meanwhile, Tori remained working at Morgan Estates. She received a pay increase for her certification though the employer does not employ CNA's. Additionally, she was hired by Perry Central School as a 1:1 aid for a disabled student. Tori decided to apply at Isabella Graham Hart (IGH) for the LPN program that would start in August 2020 but with the initial shut down due to COVID, it was unclear how training programs were going to rebound. The counselor assisted Tori with contacting IGH to gain information. The start date was undetermined but IGH was still moving forward with enrolling. Upon request, the counselor provided TEAS practice test resources and Tori prepped for the assessment exam. She was accepted into the class that started January 2021. Her counselor enrolled Tori into her second WIOA enrollment and she was approved for a Special WIOA Youth ITA funding that was able to cover nearly \$12,000 of Tori's tuition. When the time came to study for the NCLEX in the winter of 2022, Tori reached out seeking study resources as well as information on RN training programs. Tori passed the NCLEX and earned her LPN license on May 4, 2022. She is currently in her 4<sup>th</sup> quarter of Follow Up and enrolled in classes at GCC to complete her RN training. We are thrilled for Tori and all her success in her chosen field, and we are confident her patients will receive the best of care with Tori as their nurse. ***Congratulations to Tori!***



# GLOW YOUTH RECOGNITION

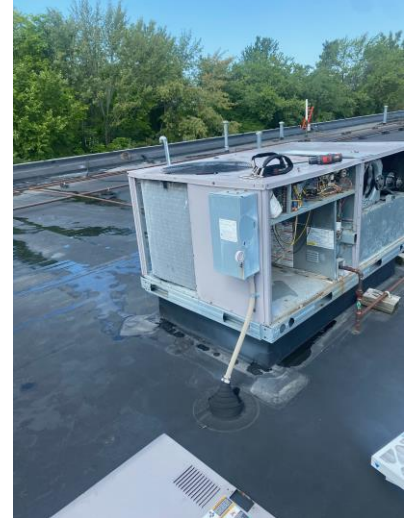
## **Orleans County Youth Recognition**

*Nominated by Orleans County Job Development Agency*

### *Jesse Smider*

Jesse came to Orleans County Job Development Agency after recently moving to New York unsure of what his next steps would be. Employment and Training Counselor, Peter Anderson, set up a meeting with him to discuss different options to move forward and address any accommodations/barriers to employment. Jesse was most interested in becoming an HVAC technician. They also discussed the opportunity of a work experience or on the job training (OJT) as he could use the income and knowledge gained to help him with employment or a training program. Jesse enrolled into an On the Job Training with one of our local business partners, Virtual Polymer Compounds. Once the OJT was completed he was hired on fulltime. Jesse was employed there for over a year and started to look into the military. Unfortunately, COVID came along and threw a wrench in the plans. Regardless, Jesse continued to work with limited hours. After speaking with Jesse again, it was decided that it was in his best interest to start a work experience and get back to his original plan of becoming an HVAC technician. Jesse began working for the Orleans County Department of Public Works where he learned all kinds of general maintenance/technical knowledge that would make him more employable as an HVAC technician. The option for the Isaac Heating and Air Conditioning boot camp arose during his time in the work experience. The timing worked perfectly as the work experience would carry him right to the start of the HVAC boot camp through Isaac Heating and Air Conditioning. Jesse completed the training and is now a HVAC tech with his own work van working at Isaac Heating and Air Conditioning. Jesse's daily assignments are throughout Orleans County working on commercial and residential systems. Jesse has continued working fulltime and decided his next steps would be in the direction of becoming a pilot. Currently, Jesse has been using his new career as an HVAC technician to fund his next career as a pilot!

***Congratulations to Jesse!***



## **Wyoming County Youth Recognition**

### *Emily Brewer*

*Nominated by Wyoming County Community Action*

Two years after graduating high school, Emily was struggling to find a balance between the challenges of autism and her determination to enter the working world. It was at this time that Emily was referred to Community Action for Wyoming County, by a former participant's mother of the Out of School Youth and Young Adult work program. After meeting with Employment and Training Counselor, Matt Dussault, Emily enrolled in the year-round work program and hit the ground running. Emily quickly set up an online portfolio and completed various career, skill and interest assessments as she started to gain confidence and began to implement a remarkable sense of purpose and commitment to the program. This drive guided Emily to obtain a Food Handler certification through the National Restaurant Association, along with the opportunity for a paid work experience at the Warsaw Historical Society and Gates House Museum in Warsaw, New York. During this work experience 5 days a



week, from May 2021 to September 2021, Emily would walk to her worksite confirming her reliability and completing her work experience with perfect attendance. After her work experience hours ended, Emily continued volunteering at the Gates House Museum providing educational tours that lead her to be voted in and appointed the Assistant Curator of the museum. Her work ethic would not only paid off during her experience at the Gates House, but eventually would steer her to secure unsubsidized employment at Shenanigans Fine Dining and Gaslight Pizzeria. Emily credits her work experience placement at the Gates House as a confidence builder and the obtainment of her Food Handler certification to her recently secured employment where she continues to work today. **Congratulations to Emily!**

# GLOW EMERGING WORKER COMMITTEE

## GLOW Emerging Worker Committee Chairman



The GLOW Emerging Worker Committee continued throughout PY2021 in developing policies and procedures to ensure that the Workforce Innovation and Opportunity Act (WIOA) funds that GLOW received provided the best counseling, training, and support to our youth. GLOW's combined carry-in funds along with our new allocation provided \$613,000 to begin the year with. Before the year was over, GLOW served 150 carry-in and new youth with educational and career guidance, classroom and employer based trainings along with supportive services and incentive payments. Working with this population is not always the easiest job, but the staff meet the challenge and the success stories that are provided throughout the year are great examples of what occurs. Over 1000 youth and 65 vendors gathered on 9/27/22 at the Genesee County Fairgrounds for the GLOW with Your Hands event that features hands on activities in the manufacturing and skilled trades industry. GLOW with Your Hands will be expanding into Healthcare careers on 3/24/23 at Genesee Community College.

### **Dave Rumsey, GCDSS Commissioner**

The GLOW WDB would like to thank Genesee County Department of Social Services Commissioner David Rumsey, who retired on September 30, 2022, who served as a Workforce Development Board member and Secretary and Emerging Workforce Committee Chairperson. We will miss the many jobs he accomplished for us, the guidance he provided, and the manner with which he did it. On behalf of all of us in GLOW, we wish Dave a well-deserved and happy retirement!

## GLOW YOUTH PROGRAM SUMMARY

<b>Funding</b>	<b>WIOA FUNDS</b>	<b>TANF FUNDS</b>
<b>P.Y.2020 Youth Funds</b>	<b>\$613,000</b>	<b>\$463,000</b>
<b>Total Youth Served</b>	<b>159</b>	<b>161</b>
<b>Total Work Experiences</b>	<b>32</b>	<b>149</b>
<b>Total Services Provided</b>	<b>684</b>	
<b>Occupational Skills Training</b>	<b>68</b>	

### **The Temporary Assistance to Needy Families (TANF) Summer Youth Employment Program**

The TANF Summer Youth Employment Program provides work experience to targeted youth who are receiving public assistance, in foster care, involved with probation, and youth with disabilities. These programs are operated by Genesee, Livingston, Orleans, and Wyoming County Community Action.

# **GLOW CEO'S AND MEMBERS**

## **Chief Elected Officials**

*Rochelle Stein, Genesee County Legislature Chairperson*  
*David Lefeber, Livingston County Supervisors Chairman*  
*Ian M. Coyle, Representative - Livingston County Supervisors – GLOW WDB Representative*  
*Lynne M. Johnson, Orleans County Legislature Chairman*  
*Ken DeRoller, GLOW WDB Representative for Orleans County*  
*Becky Ryan, Wyoming County Board of Supervisors Chairman*

## **Workforce Representative Members**

*Darren Burdick, NYS Department of Labor Manager*  
*John Cima, Genesee Valley BOCES*  
*Rae Frank, Independent Living of the Genesee Region*  
*Bethanne Guest-Bergum, NYS Adult Career and Continuing Education Services (ACCES-VR)*  
*Robert Molisani, Caledonia-Mumford Central School District*  
*Mary Grace (Hollie) Nenni, Orleans County Department of Social Services Commissioner*  
*Jim Pierce, Wyoming County Economic Development*  
*Robert Sotir, Bricklayers and Allied Contractors Local #3*  
*Tom Thomas, Labor Representative, IEU – CWA Local 81495*  
*Jennifer G. Wakefield, Executive Director of Workforce Development, GCC Best Center*

## **Genesee County Business Members**

*Shawn Pollock, Bonduelle USA*  
*Daniel Ireland, Rochester Regional Health*  
*Molly Haungs, LandPro Equipment*

## **Livingston County Business Members**

*Lori Ann Bush, GLOW WDB Vice Chairman*  
*Heather Heineman, Barilla America, NY Inc.*

## **Orleans County Business Members**

*Tom Bloomer, Medina Memorial Hospital*  
*Timothy Winters, Western New York Energy LLC*  
*Patti Fales, BMP America Inc.*

## **Wyoming County Business Members**

*Norbert Fuest, Appletree HR and Safety Consultants, LLC/  
GLOW WDB Chairman*  
*Steve Hull, Morton Salt Inc.*  
*Holly Mitchell, Advanced Rubber Products*

# **GLOW EMERGING WORKER COMMITTEE MEMBERS**

*Rae Frank, Independent Living of the Genesee Region*  
*Kelly Kiebala, Orleans County Job Development Agency*  
*Matt Dussault, Wyoming County Community Action*  
*Mary Guldenschuh, Livingston County OWD/Youth Bureau*  
*Julia Rogers, Batavia High School Community Schools*

*Rebecca Nigro, Genesee County Department of Social Services*  
*Robert Molisani, Caledonia-Mumford Central School, EWC VC*  
*Darren Burdick, NYS Department of Labor*  
*Teresa Van Son, Genesee County Job Development Bureau*  
*Luke Kantor, Iroquois Job Corps*

## **GLOW WDB Staff**

*Jay Lazarony, GLOW WDB Executive Director*  
*Michele Nichols, GLOW WDB Executive Assistant*  
*Kristine Langless, Principal Account Clerk*

[www.glowworks.org](http://www.glowworks.org)

# **GLOW** WORKFORCE DEVELOPMENT SYSTEM

Genesee Co



Livingston Co



Orleans Co.



Orleans DOL



Warsaw DOL



WCCA



## **Genesee County Career Center**

587 East Main Street, Suite 100, Batavia, NY 14020  
585-344-2042

## **Livingston County Office of Workforce Development**

6 Court Street, Room 105, Geneseo, NY 14454  
585-243-7047

## **Orleans Center for Workforce Development**

458 West Avenue, Albion, NY 14411  
585-589-5335

## **Orleans County Job Development Agency**

14016 Route 31W, Albion, NY 14411  
(585) 589-2772

## **Wyoming County Community Action, Inc.**

6470 Route 20A, Perry, NY 14530  
585-237-2600

## **NYS Department of Labor – Wyoming**

448 North Main Street, Warsaw, NY 14569  
585-786-3145

## **GLOW WDB**

Genesee County Career Center  
587 East Main Street, Suite 100, Batavia, NY 14020  
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